



GLOBAL DISCOVERIES, LTD.

1120 13th Street, Suite A, Modesto, CA 95354 • P.O. Box 1748 Modesto, CA 95353
Phone (209) 549-9287 or (209) 549-1689 • Fax (209) 549-9299

September 22, 2003

Faith Hope and Charity Mission

**Amount Successfully
Collected: \$13,654.47**

Customer Survey

I am very happy that we were successful in assisting you in the recovery of your claim. I hope that you felt comfortable with the process and the service that we were able to offer.

Our company takes pride in the professional services that it offers to our clients. In an effort to maintain and improve the services that we offer, I would appreciate your taking a moment to fill out this questionnaire.

Question:

Yes No

- | | |
|--|-----------|
| 1. Were we successful in obtaining your claim: | (X) () |
| 2. Did our representative Terri L. Knight treat you in a professional manner: | (X) () |
| 3. Were we honest in our dealings with you: | (X) () |
| 4. Do you feel that you were informed properly regarding the claim process: | (X) () |
| 5. Were our services beneficial to you: | (X) () |
| 6. Would you recommend our services to others who are in the same situation: | (X) () |

Please feel free to add additional comments:

Please return this customer survey in the enclosed, self addressed and stamped envelope.

Sincerely,



Ed Byerly
Chief Operating Officer